

House rules



Staying at the hospital requires mutual consideration. The house rules establish rules that are binding for patients, relatives and visitors on the premises of the St. Joseph Hospital. **The instructions and orders of the staff of the hospital must be followed.**

Visits

For the wards in our hospital, there are no fixed visiting hours, so you can see your relatives at any time. However, too many visitors and too frequent visits, may be a burden and stressful for patients. For this reason we would like to ask you to be especially quiet and considerate during the midday rest from 13:00 to 14:00 and to limit the number of visitors to a small group. From 21:00 to 08:00 no visits and no overnight stays of relatives in patient rooms are allowed.

Children are to be especially protected from infection. Therefore, the visit of babies, toddlers and children up to 14 years old is not possible to patients with certain infectious diseases. In such a case, consultation with the nursing staff or the doctors of the ward is required.

In the labour ward the number of accompanying persons is limited to two. In order not to disturb the birth process, a change of accompanying persons is only possible in exceptional cases and in consultation with the midwife responsible.

Visits to the intensive care unit are only possible after previously consulting the medical and nursing staff. |

Hygiene and cleanliness

Hygiene and cleanliness are the top priorities in a hospital. The hygiene regulations applicable to our hospital must be observed, in particular patients and their relatives must comply with the hygiene requirements (hand disinfection, protective clothing, etc.) that are required in each case. Potted plants may not be brought into the hospital rooms. |

Drinks and tobacco

Smoking is only allowed in the designated outdoor areas in front of the building. The consumption of alcohol is prohibited in the hospital and in the hospital grounds.

Technology in the hospital

All the furnishings and fittings of the hospital are to be treated with care. The safety and order of the operation of the hospital must not be endangered. Technical equipment such as lifts, intercoms and call systems may only be used in accordance with their purpose.

The connection of private technical equipment, such as kettles or hot plates, is not allowed. The use of private electrical appliances for personal care, such as electric

shavers or hair dryers, is permitted for patients. Chargers for mobile devices are allowed. In case of loss or damage, the hospital shall assume no liability. |

Patient belongings

We request patients and visitors only to bring the things to the hospital which are absolutely necessary for the stay (please leave valuables at home). Personal property must be taken care of, as no liability can be assumed by the St. Joseph Hospital. |

General information

In the hospital grounds and in the hospital, you may only take photographs or make videos with the consent of the Managing director or the Corporate communications department. Private individuals and company representatives are prohibited from offering goods, distributing brochures, holding events and gambling, soliciting or begging. Exceptions require the express permission of the hospital management. Please understand that you are not allowed to use private mobile phones in sensitive areas of the hospital. Prohibition signs and pictograms regarding the use of mobile phones as well as the instructions of our employees are to be observed. |

Risk of fire

If there is a risk of fire, the instructions of the hospital staff must be followed. Notes regarding escape routes are displayed. Lifts may not be used in case of fire. |

Discharge

Patients without a formal discharge will need medical permission to leave the hospital. This permission can only be granted for participation in examinations and treatments outside the hospital, otherwise leaving is at your own risk. |

Infringements

Patients and relatives who violate the provisions of the house rules, disturb the security of the care mandate or the proper course of events, can be excluded from the treatment or be expelled from the treatment area. The hospital management or authorised persons (chief and senior doctors, in case of imminent danger any doctor) can issue warnings or expel the persons concerned from the premises in the event of offenses or infringements of the house rules. In case of gross misconduct a house ban can be issued and enforced by legal means. The infringements can be punished as trespassing. The hospital management reserves the right to assert claims for damages in case of deliberate damage to hospital property. |

The hospital management of St. Joseph Hospital

1 June 2019